

Terms and Conditions

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Summary of terms

For any vehicle registered under this Cover and in the event of a part or parts covered herein cited on an official "Notice of refusal to issue an MOT certificate" (Form VT30) as the reason for the Vehicle failing to pass the MOT test during the Term, Audi will pay the reasonable cost of repairing or replacing such part or parts up to a maximum of £750, inclusive of VAT. Registration under this Cover is at the discretion of the Audi Approved Centre and shall be extended only to those vehicles that:

- a) have had their last service carried out in line with the manufacturer's recommended service schedule by a VAT registered garage; and
- b) are less than seven years old; and
- c) have covered fewer than 100,000 miles from the date of registration; and
- d) are either
 - (i) cars that have just passed an MOT test or
 - (ii) cars up to 3 years of age with a period of not less than 3 months remaining before the first MOT test becomes legally due or
 - (iii) cars between 3 years and up to 7 years of age with a period of not less than 6 months remaining before the next MOT test becomes legally due.

During the Term:-

- a) Should any servicing become due, the Vehicle must be serviced by an Audi Approved Centre or Audi Authorised Repairer; and
- b) within 30 days of the MOT due date, the vehicle must be submitted for an MOT test and any faults identified on the MOT test failure certificate must be rectified by an Audi Approved Centre or Audi Authorised Repairer.

This cover is only* available to the Customer and the Vehicle identified. The benefits identified herein cease to be payable if, within the Term, the Vehicle is serviced other than in accordance with the Vehicle manufacturer's instruction or if the Vehicle is used for racing, rallying or any other competitive purposes.

*Cover is transferable to a new private owner by calling the Administrators on 0845 6419707 and quoting the policy number.

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1. Definitions:

- 1.1 "the Administrators" means Audi Approved Guarantee Administration Services, PO Box 1051, Croydon CR9 1RE.
- 1.2 "Audi" means Volkswagen Group United Kingdom Limited, Yeomans Drive, Blakelands, Milton Keynes MK14 5AN.
- 1.3 "an Audi Approved Centre or Audi Authorised Repairer" shall mean of Audi Approved Centres and Audi Approved Authorised Repairers.
- 1.4 "the Cover" shall mean these terms and conditions.

2. The Cover:

2.1 For any Vehicle registered under this Cover and in the event of a part or parts covered herein being cited on an official "Notice of refusal to issue an MOT certificate" (Form VT30) as the reason for the Vehicle failing to pass the MOT test during the Term, Audi will pay the reasonable cost of repairing or replacing such part or parts up to a maximum of £750, inclusive of VAT.

2.2 It is a condition of this Cover that the Information provided by the Customer is accurate and complete.

2.3 The Cover has no surrender value or provision for a refund or repayment.

2.4 The Cover is administered on behalf of Audi by the Administrator.

2.5 Only genuine manufacturer's parts will be used in any repairs identified on the "Notice of refusal to issue an MOT certificate".

2.6 Only one claim can be made during the cover period.

3. Parts Covered:

The following parts will be covered under the Cover:

3.1 Lighting equipment:

Front and rear lamps, headlamps, stop lamps, rear reflectors, direction indicators and hazard warning lamps.

Exclusions:

Bulbs, fuses, wiring and connections.

3.2 Steering and suspension:

Steering control, steering mechanism, power steering, transmission shafts, wheel bearings, front suspension, rear suspension, shock absorbers, wheel alignment.

Exclusions;

Tyres and wheels.

3.3 Brakes:

ABS warning system/controls, condition of service brake system, condition of parking brake system, service brake performance, parking brake performance.

Exclusions;

Brake pads and shoes where condition is wear related.

3.4 Seatbelts:

All seatbelt mountings, their condition and operation, front drivers and passenger seat mountings and backrest security in an upright position.

3.5 General:

Catalytic converter, fuel injection and ECU replacement as a result of calibration failure to meet MOT exhaust gas emission standards, horn, mirrors, registration plates, speedometer, driving controls, windscreen wipers and washers.

Exclusions:

Bodywork and glass, exhaust system, items listed as "report" only adjustments, tuning or cleaning.

General exclusions

1. The Cover excludes the following:

1.1 The first £10 of any repairs.

1.2 Parts fitted as part of the repairs, other than those identified in Clause 3 of the

Terms and conditions.

1.3 The MOT test or re-test fees.

1.4 Actual tuning and adjustments.

1.5 Repairs arising as a result of any collision, impact, accident, self-ignition or explosion, theft or attempted theft, frost or freak weather conditions.

1.6 Repairs arising as a result of any deliberate damage, neglect or misuse of the Vehicle or any modifications such as the fitting of replacement or experimental parts or other equipment not approved by the manufacturer.

1.7 Repair or servicing of the Vehicle or parts subject to recall for repair or replacement by the manufacturer.

1.8 A fault or defect in any part which can reasonably be said to have existed before the commencement of the Term.

1.9 If and to the extent that any repairs are covered under the manufacturer's or supplier's warranty or any other form of cover.

2. This cover will be invalidated if during the Term:

2.1 The Vehicle is serviced or repaired by anyone other than an Audi Approved Centre or Audi Authorised Repairer.

2.2 A claim is made on a fraudulent basis.

2.3 The vehicle has been used for racing, rallying or other competition purposes.

3. The Audi Approved Centre or Audi Authorised Repairer's obligations:

The Audi Approved Centre or Audi

Authorised Repairer will:

3.1 Ensure that the Vehicle satisfies the registration criteria.

3.2 Make the Customer aware of the Terms and Conditions.

3.3 Undertake an MOT test and complete any consequent repairs within thirty days of an MOT test and invoice the Customer for any costs that either are not covered under the Cover or costs in excess of £750 inclusive of VAT.

3.4 Prior to undertaking repairs, submit an estimate for the MOT repairs to the Administrators and await receipt of an authority number.

3.5 Meet the costs of any repairs up to a value of £750 inclusive of VAT, where:

(i) the repairs have been undertaken without the authority of the Administrators.

(ii) the repairs are undertaken more than 30 days after the MOT test failure date.

(iii) the repairs prove to be invalid within the Terms of the Cover.

3.6 Upon completing the repairs:

(i) retain all replacement parts for inspection by the Administrators.
(ii) submit to the Administrators photocopies of the expired MOT test certificate; the MOT test failure certificate (Form VT30); the current MOT test pass certificate and the final repair invoice.

4. The Administrator's obligations:

The Administrator will:

4.1 Administer repairs in accordance with the terms herein and reimburse the Audi Approved Centre or Audi Authorised Repairer upon receipt of the appropriate documentation.

5. The Customer's obligations:

The Customer will:

5.1 Maintain the vehicle in accordance with the vehicle manufacturer's recommendations.

5.2 Present the Vehicle to an Audi Approved Centre for an MOT test within 30 days prior to the MOT test due date.

5.3 Present a copy of this document to the Audi Approved Centre undertaking the MOT test.

5.4 Meet the following costs at the point of Vehicle collection:

(i) the MOT test fee; and

(ii) the first £10 of any repairs; and

(iii) Costs not covered under this Cover;

and

(iv) costs in excess of £750 inclusive of VAT.

(v) any VAT arising on the repairs.